

KEY ACTION FOR STAKEHOLDERS

Clients and their advisers commissioning construction work, including refurbishment, maintenance, repair and demolition, will:

- have in place effective management systems that address the RfP agenda to bring about behavioural change;
- ensure that these RfP targets are explicit when setting their project criteria, and assessing and engaging those with whom they will work;
- seek the earliest appropriate engagement on their projects, for example, with suppliers and specialist contractors;
- maintain an ongoing engagement throughout their projects to help ensure that the RfP vision is met;
- provide sufficient commitment, competence, resource and time as necessary, as promoted by the Clients' Starter Charter;

Go to: <http://www.constructionssuccess.org>

- secure third-party monitoring where appropriate (as some clients may have the capacity to do this themselves) such as through the Considerate Constructors Scheme.

Go to: <http://www.considerateconstructorsscheme.org.uk>

Professional institutions, trade associations, trade unions, insurance companies and their supporting organisations will:

- have in place effective management systems that address the RfP agenda and take forward behavioural change;
- ensure that the RfP targets are fully reflected in their visions, missions, strategic objectives and actions that they carry out, and in the encouragement and support they provide to others;
- ensure that their members are provided with the guidance, support and information they require to further the RfP agenda.

Design practices and designers will:

- have in place effective management systems that address the RfP agenda and bring about behavioural change;
- manage construction risk through structured hazard identification and by eliminating and reducing risks to people throughout the whole-life cycle of the built environment;
- make full and early use of inputs from all parties involved in the construction process;
- engage at the earliest opportunity with those with specialist knowledge and expertise so that it is factored into the design;
- engage at an early stage with suppliers in selecting products and materials that minimise the risks to those who use and maintain them;
- take full account of the work processes – including temporary works and their design - needed during the whole life of initial construction, ongoing use, maintenance and subsequent decommissioning;
- take full account of the risks that remain after hazard identification and elimination and, where these can not be significantly reduced, provide clear information about them;
- continue their engagement throughout the work so that on-site and whole-life lessons can be learned for inclusion in future designs;
- review successes and failures at project closure so that lessons are learned and best practice embedded and shared.

Suppliers of materials, plant and equipment will:

- have in place effective management systems that address the RfP agenda and bring about behavioural change;
- design and provide for the industry products and systems that are safe to transport, handle, store, install, use and maintain;
- provide clear product information and advice essential for health and safety to designers and users;
- engage with end-users to better understand their needs in the development of new products;
- use their supply chains, especially through merchants and hire outlets, to reach out and communicate with end users;
- embed the RfP agenda for the people working in supplier businesses.

Those who manage construction work, including refurbishment, maintenance, repair and demolition will:

- have in place effective management systems that address the RfP agenda and bring about behavioural change;
- ensure that RfP targets are explicit when setting criteria and assessing and engaging those with whom they will work;
- ensure a close engagement with all stakeholders – including workers and their representatives - so that shared RfP targets are met;
- engage at the earliest opportunity with those with specialist knowledge and expertise, and work with them in managing down risk and achieving the RfP agenda;
- put in place third party monitoring such as through the Considerate Constructors Scheme;
Go to: <http://www.considerateconstructorsscheme.org.uk>
- provide a ready means for people to communicate their concerns such as the 'observations and complaints' log of the Considerate Constructors scheme;
- review successes and failures at project closure so that lessons are learned and best practice embedded and shared.

Contractors will:

- have in place effective management systems that address the RfP agenda and bring about behavioural change;
- ensure that RfP expectations are explicit when setting criteria and assessing and engaging their suppliers and those with whom they will work;
- engage at the earliest opportunity with those with specialist process knowledge and expertise and work with them in managing down risk and achieving the RfP agenda;
- ensure a close engagement with all stakeholders – including workers and their representatives - so that shared RfP visions are met;
- review successes and failures at project closure so that lessons are learned and best practice embedded and shared.

Workers will:

- engage with others, including through their representatives, to ensure that their views are heard on the RfP agenda;
- ensure that they seek to be competent in order to play their full part in improving the attitudes, behaviour and performance of the industry.

Enforcing Authorities will:

- actively promote this Code with other stakeholders;
- support other stakeholders in achieving the Vision;
- help work towards the Vision through interventions with the industry.